Privacy Statement Private Yacht Charter

This privacy statement applies to all services provided by Private Yacht Charter, a trading name of Otim BV.

We respect the privacy of our customers and visitors and ensure that personal data is handled confidentially and with due care, in accordance with the General Data Protection Regulation (GDPR).

1. Controller

Private Yacht Charter

Trading name of Otim BV

Dutch Chamber of Commerce number: 17122629

Website: www.privateyachtcharter.nl

Email: info@privateyachtcharter.nl

2. Personal data we process

We process only the personal data necessary to provide our charter services. This may include:

* Name
* Date of birth
* Address details
* Telephone number
* Email address
* Booking and payment details
* Information you provide through contact forms, email or telephone

We store data solely for the purpose of providing and administering charters.

3. Purposes of processing personal data

We process personal data solely for the following purposes:

* Processing and confirming bookings
* Performing the charter agreement
* Communicating with you about your booking
* Invoicing and administration
* Complying with legal obligations
* Sending a one-time discount offer after completion of a charter

4. Commercial email communications

When a customer books a charter with Private Yacht Charter or purchases a gift voucher, Private Yacht Charter may use the email address provided to send commercial emails about its own similar products and services. These include, for example, offers and information about new charter options.

Requesting a quote without a booking or purchase being concluded does not automatically result in receiving commercial emails. In that case, commercial emails will only be sent if explicit consent has been given in advance.

Every commercial email contains a clear and free way to unsubscribe. After unsubscribing or objecting, the person concerned will receive no further commercial emails from Private Yacht Charter unless that person later gives explicit consent again.

This unsubscribe does not apply to essential emails concerning a quote request, booking, payment or the performance of a charter.

5. Retention period

We do not retain personal data for longer than is necessary for the purposes for which it was collected.

Data will be deleted no later than 3 years after the charter, unless:

* a statutory retention obligation requires a longer retention period; or
* the customer requests the deletion of their data at an earlier date.

We will delete personal data at the customer's first request unless we are legally required to retain certain data for longer.

6. Cookies

Our website uses functional cookies only.

These cookies are necessary for the website to function properly and contain no data that allows visitors to be personally tracked or traced.

We do not use:

* tracking cookies;
* advertising cookies;
* analytics cookies that track individual user behaviour.

7. Sharing personal data

We disclose personal data to third parties only when this is necessary for:

* providing our services;
* our administration or payment processing; or
* complying with legal obligations.

Where legally required, we enter into a data processing agreement with parties that process personal data on our behalf.

We never sell personal data to third parties.

8. Security of personal data

We take appropriate technical and organisational measures to protect personal data against loss, misuse, unauthorised access or disclosure.

9. Rights of data subjects

You have the right to:

* access your personal data;
* have your data rectified;
* have your data erased;
* object to processing;
* withdraw your consent;
* request restriction of processing;
* have your data transferred (data portability).

Requests may be submitted to:

info@privateyachtcharter.nl

We generally respond to requests within 30 days.

10. Complaints

If you believe that we are not handling personal data with due care, you have the right to lodge a complaint with the Autoriteit Persoonsgegevens, the Dutch Data Protection Authority.

More information is available at:
https://autoriteitpersoonsgegevens.nl/

11. Changes

Private Yacht Charter reserves the right to amend this privacy statement. The most recent version is always published at:

www.privateyachtcharter.nl